

COVID In-Person Risk Questionnaire
Phone Screening Script
8/21/20

Please shred all previous forms

“Due to the Coronavirus, we are asking a few questions to make sure we are doing our part in helping to keep you and Pathways staff healthy and to try and reduce the spread of the virus.”

- 1. Do you or anyone in your household have symptoms of Coronavirus including fever or chills, sore throat, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, congestion or runny nose, nausea or vomiting or diarrhea?**
 - a. If the answer is NO, got to question #2
 - b. If the answer is YES,
 - i. Recommend the individual contact their health care professional
 - ii. Make arrangements to serve the individual via the phone
 - iii. Contact your supervisor if there is a critical need to see this individual in person to review health and safety needs.

- 2. Have you or anyone in your household traveled in the last 14 days?**
 - a. If NO, go to question #3
 - b. If the answer is YES, **where have they traveled??**

- 3. Have you or anyone in your household been in close contact with others who have symptoms, are being assessed or monitored for Coronavirus, or who have traveled in the last 14 days?**
 - a. If NO, go to question #4
 - b. If the answer is YES,
 - i. Recommend the individual contact their health care professional
 - ii. Make arrangements to serve the individual via the phone
 - iii. Contact your supervisor if there is a critical need to see this individual in per to review health and safety needs.

- 4. Have you or anyone in your household been at a large gathering (defined by current Governor's Orders of 10 people or more in the last 14 days)?**
 - a. If NO, got to question #5
 - b. If the answer is YES **please specify the size of the gathering,**

- 5. Have you or someone in your household been tested for COVID-19?**
 - a. When _____ Results (negative or positive)_____

- 6. Are you uncomfortable having a provider enter your home/coming into the office during the Coronavirus Outbreak?**
 - a. Connect with supervisor to discuss as appropriate

- 7. The Governor has recommended that citizens wear a cloth mask over their nose and mouth while in public. Do you have a cloth mask you can wear such as a bandana, scarf, t-shirt?**

- a.** If NO, please offer them a material mask from Pathways. Obtain mask and “How to Wear a Cloth Face Covering” hand out from the front desk staff.
- b.** If the person being served is NOT willing to wear a mask during a face to face contact:
 - i.** please notify them that if they are not willing to follow the Governor’s order, than per direction of your Supervisor, you are not able to meet with them.
 - ii.** This will be considered a Cancelled by Client.
 - iii.** Please document

Jjw